

13 April 2016

Dear Customer,

Further to the correspondence received from former administrator Grant Thornton and future correspondence from Administrator KordaMentha, we would like to provide clarification on “business as usual” and what that means to our customers.

Most importantly, business as usual means we will continue to take orders and make deliveries for all of your steel reinforcing needs. All OneSteel Reinforcing sites around the country will continue to operate as normal, with all employees fully engaged in their normal work duties.

Our service promise to you remains firmly in place. We have a secure end-to-end supply chain that enables us to meet all of our customer and project commitments. From the steel mills around Australia to the fleet of trucks that make our deliveries nationwide, we continue to operate our business as normal.

There is no change to the way you interact with OneSteel Reinforcing. You will continue to deal with the same people to order product, answer queries, and meet your business needs.

Our focus remains firmly on serving the needs of our customers and the safety of our employees.

We appreciate your ongoing support throughout the administration process and look forward to continuing to service your needs. If you have any queries, please contact your usual OneSteel Reinforcing representative.

Yours sincerely,



Neil McLean
General Manager – OneSteel Reinforcing